Celebrate Life
Guide to Cremation
1. Your Loved One Never Leaves Our Care
   Many other funeral homes hire third party crematories, typically located in a warehouse district. These funeral homes transfer your loved one to outside cremation services, making it impossible for the funeral home to manage and supervise the cremation.
   
   We have our own crematory, so all your services are handled and managed by our certified staff and your loved one never leaves our care.

2. Safeguarding Personal Identity
   To ensure security, a personal identification band is placed on your loved one at the moment your loved one is transferred into our care.

3. Tracking System
   Your loved one is registered into our tracking system and assigned an identification number, which is stamped into a stainless steel identification tag. This number is used to track every phase of the cremation process.
   
   Our tracking system includes date and time of arrival at our facility and name of the transfer technician. Personal belongings are cataloged and placed in a secure area for their return to the family.

4. Saying Good Bye
   We will bathe and dress your loved one in the clothing provided by the family. Then we will ask you, or a representative, to positively identify him or her prior to cremation.

5. Cremation Assurance Process
   Checks and Balances
   Our certified crematory operator will review all cremation paperwork. This is to ensure authorizations have been received and have been properly documented. Our crematory registry is dated and initialed by the certified operator before and after the cremation. The crematory documents are placed on the outside of the cremation chamber during the cremation process. The stainless steel identification tag is placed in the cremation chamber with your loved one.
   
   Once all documentation is verified, our certified operator will proceed with the cremation.

6. After the Cremation
   After the cremation is complete, the cremated remains are placed in the urn selected with the stainless steel identification tag.

7. Honoring Life
   We always treat families like our own. We will assist you in planning a meaningful ceremony either before or after the cremation, which will provide an opportunity for family and friends to pay tribute to your loved one and to share the memories of a lifetime.

8. Receiving Cremated Remains, Final Disposition, & Memorialization
   Our professional planners are specially trained to assist you with memorialization options and an appropriate placement for family, friends, and future generations to pay their respects. If no memorialization has been selected, our staff will schedule a time for receipt of the cremated remains and provide a dignified setting, in which to receive the urn, where you may spend a few moments, privately, in quiet reflection.
Cremation doesn’t have to be complicated.

How will you celebrate the life lived?

Many families choose a viewing and ceremony followed by cremation.

For those loved ones that say “just have a party”, we offer catering including bar options, as well as events at any location of your choice.

Some choose a memorial ceremony honoring the life with photographs and memorabilia.

Your choice of casket or alternative to the casket (which can be as simple as cardboard) for cremation.

Do I have to buy a casket? – That answer can be found on the FAQ page.

Blue Tapestry Dome
Top Cloth Covered
Fiberboard

Westminster Solid Cherry

Alternative Cardboard

Jackson Pine Ceremonial (rental)
3 Your choice of an urn for your loved one’s cremated remains.

Urn are as unique as the life lived. They vary from artistic to traditional to earth friendly to fit your needs.

It’s as simple as four choices:

4 Where will your loved one be remembered?

Cremation does not mean you cannot create an everlasting memorial to honor the legacy lived. Many families choose to select final placement at a cemetery. We have special gardens and trails within our cemetery dedicated to the cremation families looking for something more unique.
**Frequently Asked Questions**

**Is cremation a substitution for a funeral?**
No. Cremation is simply an option for final disposition.

**Can you have a funeral service with cremation?**
Yes. It is a matter of family preference on how you wish to celebrate the life of your loved one. One of the advantages of cremation is that it provides you with increased flexibility when scheduling a ceremony that is most fitting.

**Is embalming necessary for cremation?**
No. This decision will depend on factors such as whether the family wants to have a public viewing with an open casket, or to enhance your loved one's appearance for a private family viewing.

**Is a casket required for cremation?**
If there will be a public viewing, then a casket would be required. Any casket made of combustible material (wood or wood products) can be used. We also offer a hardwood ceremonial (rental) casket for viewing prior to cremation. If there will not be a public viewing, a casket is not required. However, the crematory requires your loved one to be placed in an alternative to the casket which can be made from materials as simple as cardboard.

**How soon can cremation take place?**
Under Indiana law, there is a mandatory 48 hour waiting period. We also need to have a signed Cremation Authorization by the individual legally in charge of disposition and a certified death certificate.

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**Do you have your own crematory?**
Yes. Flanner and Buchanan owns and operates its own crematory. This state-of-the-art facility is located in downtown Indianapolis at our East Market Street location. Only one loved one is cremated at a time. For your peace of mind this center is used for the sole purpose of serving Flanner and Buchanan families and is operated by our highly trained cremation specialists.

**Can I schedule a tour of the Crematory?**
Yes, we invite you to tour our facility and learn more about the many options that are available to our families. Simply call 387-7000 to schedule a tour.

**Can I witness my loved one’s cremation?**
Yes, you have the option to witness your loved one’s cremation by closed circuit television in the comfort of our family suite, or you may be present with your loved one in the cremation witnessing suite as the cremation begins. We encourage families to be as involved with the cremation process as they want to be.

**What can be done with the cremated remains?**
With cremation, there are many creative and personalized options for final disposition. The cremated remains can be placed in a cemetery by burial or placement in a memorial bench or niche. Some cemeteries also offer cremation gardens. All cemeteries offer you the ability to permanently memorialize your loved one. Many families understand the importance of having a place of memory – a place where future generations can visit, honor and remember.

Scattering. All or part of the cremated remains can be scattered on private property or at a location that was significant to your loved one, as long as permission is obtained from the property owner.
Call Today For A Tour of Our Locations

13 Central Indiana Locations
Broad Ripple • Carmel • Decatur Township • Floral Park • Geist • Hamilton Memorial Park
Market Street • Memorial Park • Oaklawn Memorial Gardens • Speedway
Washington Park East • Washington Park North • Zionsville

flannerbuchanan.com (317) 387-7000